



UNIVERSITY INSTITUTE OF ENGINEERING & TECHNOLOGY

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Alumni Feedback: Method and Action taken (2020-21 and 2021-22)

Alumni are an institution's ambassadors in the world. Alumni can provide very constructive feedback to help in improving the teaching-learning process and the academic and non-academic infrastructure facilities of the institution. Feedback is obtained from the alumni of UIET, CSJM University to assess the quality of the program and their satisfaction regarding infrastructure, course curriculum, teaching methodology etc during their stay. The alumni are asked to provide their feedback based on the following questions:

- Admission Procedure
- How do you rate the courses that you have studied?
- How do you rate your teachers?
- Content learnt in relation to your current job
- Infrastructure and laboratory facilities
- University/School ambience
- Fee structure
- Hostel facilities
- Canteen facilities
- Library Resources
- Project Guidance
- Training and Placement
- Course of study and its relevance to the real life application
- Overall rating of the academic Program
- Overall capability of the students passing out of the Institute/Program

In the post pandemic environment, UIET has decided to collect feedback from all stakeholders electronically. A Google Form titled the Alumni Feedback Form is shared with the alumni and the responses are collected. The alumni are asked to choose from the options of Excellent, Very Good, Good, Average, Poor to answer the above questions

The feedback provided by alumni is then collated and statistically analyzed by the Feedback Committee along with the Director of UIET. The results are graphically represented for better clarity and uploaded on the website.

The feedback of the alumni and their comments and suggestions are shared with the Heads of the departments of the institution and discussed for taking remedial action and improvement in weak areas. Feedback regarding the relevance of the syllabus for the current requirements of the industry/society is given special attention. The feedback about the course curriculum is taken into consideration when the syllabus and courses are upgraded and updated in the Board of Study

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meetings. When required, the final report is also discussed with the Deans/Vice Chancellor for remedial action especially in areas of infrastructure improvement, training & placement, hostels etc. Some specific comments and action taken are mentioned below:

Feedback	Action taken
Introduction of online/MOOC courses	Syllabus revision was carried out to introduce online MOOC courses and the credits from courses completed through Swayam, NPTEL platforms were incorporated in the student's transcript
Introduce new programs relevant to the current requirement of industry	A new B. Tech program, B. Tech in Computer Science and Engineering (Artificial Intelligence) was introduced in 2021 in keeping with the requirements of the present world
Introduce value added courses on topics not covered by the syllabus	Several value added courses (taught by UIET faculty and experts from IIT Kanpur) on topics related to current and advanced technologies were offered to the students to improve their skills and enhance their employability
Introduce smart classrooms in the departments	Almost all the classrooms in each the department were equipped with interactive smart boards (all connected to the internet) and converted to smart classrooms. Teachers now have the flexibility of incorporating technology in their everyday teaching learning methods
Improve the placement facilities for the students	The Training and Placement Cell has been revamped and TPO appointed for improving the placement facilities on campus. Regular sessions on communication skills, personality development and other soft skills are also held.
Improve library and internet resources on campus	Digital networking of entire CSJMU campus has been completed with high speed internet of 1 Gbps available at all times Apart from physical books, e-library facility has been introduced where students can access through their mobiles phones or computers


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